

COURSE OUTLINE

SIT30616 – Certificate III in Hospitality



DESCRIPTION

This qualification reflects the role of individuals who have a range of well-developed hospitality service, sales or operational skills and sound knowledge of industry operations. Using discretion and judgement, they work with some independence and under limited supervision using plans, policies and procedures to guide work activities.

This qualification provides a pathway to work in organisations such as restaurants, hotels, motels, clubs, pubs, cafés, and coffee shops. This qualification allows for multiskilling and for specialisation in accommodation services, food and beverage and gaming.

No occupational licensing, certification or specific legislative requirements apply to this qualification at the time of publication.

ELIGIBILITY/ENTRY REQUIREMENTS

There are no entry requirements for this qualification.

DELIVERY DETAILS

Location (s)	Duration	Study mode
Darwin, Alice Springs and Tennant Creek	2 year apprenticeship	online, face-to-face, simulated, workplace etc.

2021 FEES

NT Domestic Subsidised Fees- Apprentice: \$1,500.60

Domestic Full Fees: \$3627

ASSESSMENT

Assessments vary with each unit. You will be provided with an assessment guide.

RECOGNITION OF PRIOR LEARNING (RPL)

Students can apply for RPL during pre-enrolment or after enrolment. Students are provided with an RPL Self-Assessment before application and followed through with and an initial interview with an assessor.

RESOURCES

Students are issued with Resources and Learning Material.

STUDY AND CAREER PATHWAYS

Possible occupations relevant to this qualification include:

- Espresso Coffee Machine Operator
- Food and Beverage Attendant
- Front Desk Receptionist
- Front Office Assistant
- Function Attendant
- Function Host
- Gaming Attendant
- Guest Service Agent
- Housekeeper
- Restaurant Host
- Senior Bar Attendant
- Waiter.

QUALIFICATION CONTENT

15 units must be completed:

- 7 core units
- 8 elective units, consisting of:
 - 1 unit from Group A
 - 5 units from Group B
 - 2 units from Group B, Group C, elsewhere in the SIT Training Package, or any other current Training Package or accredited course.

CORE UNITS

Unit Code	Unit Title
BSBWOR203	Work Effectively with Others
SITHIND002	Source and use Information on the Hospitality Industry
SITHIND004	Work Effectively in Hospitality Service
SITXCCS006	Provide Service to Customers
SITXCOM002	Show Social and Cultural Sensitivity
SITXHRM001	Coach Others in Job Skills
SITXWHS001	Participate in Safe Work Practices

ELECTIVE UNITS

Unit Code	Unit Title
SITXFSA001	Use Hygienic Practices for Food Safety
SITHFAB011	Provide Advice on Beers, Spirits and Liqueurs
SITXFIN001	Process Financial Transactions
BSBSUS201	Participate in Environmentally Sustainable Work Practices
SITHFAB003	Operate a Bar
SITHFAB002	Provide Responsible Service of Alcohol
SITHFAB004	Prepare and Serve Non-Alcoholic Beverages
SITHFAB005	Prepare and Serve Espresso Coffee

WITHDRAWING FROM A QUALIFICATION

You may withdraw from this qualification and receive, where relevant, a Statement of Attainment for all units of competency you have successfully completed.

SUPPORT SERVICES

Karen Sheldon Group supplies support for students in many areas, including Careers and Employment, Counselling, Disability Service, Equal Opportunity, Discrimination and Harassment advice, Australian Indigenous Student Support Services, Information Technology Services, and Learner Support Services.

CONTACT DETAILS

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